

POASTINEN

Asukkaiden uutiskirje ◊ Customer newsletter ◊ Pirkan Opiskelija-asunnot OY— POAS

1/2021

News for tenants in shared apartments

Submitting a Notice of Defects via tenant portal is not possible at the moment. The problem applies to shared apartments only and the service operator Tampuuri is currently working on the issue. You can submit the Notice of Defects form from this link: <https://portaali.tampuuri.fi/poas/vikailmoitus>

Gyms and club rooms will be closed

POAS follows the corona virus situation as well as the instructions and information provided by authorities. We take actions on our behalf to prevent the virus from spreading. Therefore there are some changes in the services of our housing complexes:

- From Friday 26 February onwards all club rooms and gyms will be closed for the time being. **Use of the premises is strictly prohibited.**
- Common sauna shifts remain canceled. For the time being, private sauna shifts and laundry room machines can be reserved normally from Kodinortaali reservation system. Please pay extra attention to your hand hygiene when using common spaces.
- General meeting restrictions and recommendations must be taken into account.

Responsible summer jobs

As before, POAS is part of the [Responsible Summer Job](#) campaign again this year. We are committed to follow the principles of a good summer job ensuring a positive working experience for our summer employees. We offer 12 summer job positions in the maintenance of our properties' outdoor areas. Basic Finnish skills are necessary in this job.

Read more information from the [campaign ad!](#)



Service exceptions during Spring

During this Spring, there are few exceptions to our service hours due to staff event and public holidays. Outside service hours, contact your building's maintenance company in urgent cases. Read more: poas.fi/en/maintenance-company/

Due to COVID-19 situation, office visits are still available with reservation only.

1 March	9am-5pm
19 March	closed
1 April	9am-5pm
2-5 April	closed (Easter)
13 May	closed (Ascension Day)



Sales news

We are selling our properties of Karosenkatu 3 and 4, a total of 125 apartments. We're developing strongly by producing new rental apartments for our target groups. The sale of these properties enables the development of our operations and construction of new, affordable apartments. Buyers are Innovest Kiinteistöt Oy and Nordic Business Investments Oy. The properties will be taken over by the new owners on 1 May 2021. The amount of the transaction is not public.

POAS has secured the status of tenants living in the properties: rents will not be increased, nor rental agreements terminated during the next 12 months from the transaction, provided the tenant has fulfilled their agreement obligations.



POAS received a certificate of Guarantee of electricity origin

We are committed to purchase electricity produced from renewable energy sources. The amount of energy purchased is equivalent to consumption of the whole year of 2021. The energy source to produce the electricity we use is hydropower. More information on environmental responsibility in our operations: poas.fi/en/environmental-liability/

Check the new rent amount

The 2021 rent revision will come into effect on 1 March 2021. Please check the correct amount of rent when you're paying it next time. You can check it out from rent invoice sent in December. In March, the new amount will also appear in [tenant portal](#).



What happens to tenant events?

We take the prevailing coronavirus situation into account in all our operations, and therefore arranging tenant events is not possible at least for next few months. However, we would like to offer our tenants something nice anyway! We would like to know your opinion on the best tenant benefit in the current situation. Answer a quick [survey](#) about tenants benefits. The form is answered anonymously and no personal information is collected.

Which tenant benefit would you like? [Answer survey here!](#)

Do you remember what you have committed to?

Nowadays a lot of time is spent at home. For many, home has become the primary place for work, shopping, dining and meeting friends. Unfortunately, the situation has also brought along unpleasant side effects in our housing complexes. Garbage does not end up in waste bins. We have received increased amount of reports of disturbing neighbors during silent hours and messing around in common spaces. There has been vandalism and stolen items. Therefore, we remind you of our general rules to which you have committed when signing the rental agreement. All rules and regulations can be read from our tenant guide: poas.fi/en/tenantguide/



Treat others as you would like to be treated so everyone is more comfortable.

Few mentions from the general rules

Activities that disturb the peace of the tenants in your apartment, the shared spaces, and the yard areas are forbidden, especially between 10pm–7am, when silence must be observed. Any complaints must be made in writing.

Sounds that cause structure-borne noise are only allowed on weekdays between 8am–8pm.

Trash, waste and papers must be taken to the appropriate containers. The lids of these containers must be kept closed at all times. Tenants are responsible for taking any items unsuitable for the waste container to a rubbish dump.

Cleanliness and order must be followed in the shared spaces and the equipment and movables in them must be handled appropriately. When leaving the shared spaces, lights must be turned off and the doors closed.

Storing items in the staircases and basement corridors is forbidden.

Since 1st of Jan 2019 all POAS properties are smoke-free and smoking in the building is strictly prohibited. On the basis of the rental agreement, the ban on smoking includes the facilities in the tenant's possession: the apartment/room, the balcony of the apartment/room, and any outdoor yard. The smoking ban is also in effect in joint outdoor facilities managed by the housing community, in the vicinity of the building's entrances and air inlets, on the children's playground, and on shared balconies. Smoking is permitted only in a specifically designated place, on the yard of the building, if the building can designate such a place.

If you notice disturbing behavior or vandalism, report it to POAS!

poas.fi/en/disorder-notification/

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