

POASTINEN

Asukkaiden uutiskirje ◊ Customer newsletter ◊ Pirkan Opiskelija-asunnot OY— POAS

1/2022



NOTE! Our staff are in training on Tuesday 22 February so our customer service is open 1pm-3pm.

Come to work with us

We have a new, but familiar, person in our customer service! Jessica De Jesus (right), who worked as our property assistant last summer, returned to our team in the beginning of this year. Jessica is studying to be a language teacher and speaks French as her second language. She is soon completing her studies and will work as a rental agent until Spring 2023.

Verna Rantala (left) has worked at POAS since 2020. Since January, she has worked as the manager of the customer service team.

We have open summer job positions! In property maintenance, there are 12 open positions for the summer. We're also looking for a property assistant to join our customer service team. Finnish skills are needed, read more and submit the application: poas.fi/tule-meille-kesaduuniin/

Different ways of using Kodinportaali

Kodinportaali or Kodinportti, same thing! It is a reservation system and a digital bulletin board we use. Kodinportaali can be accessed directly from [our tenant portal](#), so you do not need separate login ID to use the service. Log in to the tenant portal with your online banking credentials, and go to Kodinportti from the Housing Services section on the front page.

However, if you wish, you can use Kodinportaali digital touchscreen located in the hallways of our buildings. If you want to book a laundry or sauna shift using the touchscreen, you need a PIN code.



Kodinportti Mobile

DreamIt Koti ja sisustus

📱 Kaikki

Asenna

If you prefer to use a mobile app, you can download one from your app store. You will need Kodinportaali login ID for the app. You can define the password and PIN code in the Kodinportaali yourself, so no need to contact our customer service for that. See detailed instructions from our website: poas.fi/en/online-services/



Photo: PostNord

**Get your packages delivered
to your homeward! Read more:
postnord.fi/en/lahiboksi**

Parcel lockers in our housing complexes

We have started a parcel locker partnership with PostNord. PostNord's new Lähiboksi parcel lockers have been installed to the yard of these housing complexes:

- Ritakatu 13 B
- Ristinarkuntie 18
- Insinöörinkatu 68
- Karosenkatu 2
- Perkiönkatu 85
- Nuolialantie 48

Lähiboksi parcel locker is available for our tenants to use 24/7, so you can pick up your parcel from the locker when it is convenient for you. Lähiboksi works with a mobile application. Please note that delivery to the Lähiboksi is not the default pick-up point, but should always be selected separately if you wish to receive your parcel there.



Photo:
Kiki Söderström

**We support
student theater**

Tampereen ylioppilasteatteri launched a fundraising campaign. [Tampereen ylioppilasteatteri](#) is a youth amateur theater founded in 1960. The fundraising campaign was launched to help their challenging financial situation and covering basic expenses, such as rent of the premises. The corona virus situation is difficult to small cultural organizations, such as theaters, as corona grants and support are mainly targeted to large organizations.

We decided to do our part to ensure the continuity of student culture and theater activities, and we made Tampereen ylioppilasteatteri a donation. We also challenged other member organizations of SOA, The Finnish Associations of Student Housing Organizations, to join supporting student theaters, so that we can secure the operation of Finnish student theaters together.

Supporting student activities and hobbies are an important part of our operations. POAS is a non-profit company owned by the City of Tampere, and we are [a Social Enterprise](#). The Social Enterprise mark is awarded to companies that have been established for a social purpose and promote social well-being through their activities.



Pirkan Opiskelija-asunnot Oy—POAS

Sorsapuisto 1

33500 Tampere

Tel. +358 40 668 6008

www.poas.fi



Pirkan Opiskelija-asunnot Oy—POAS



Pirkan Opiskelija-asunnot Oy—POAS



poaskoti

Order rent letters in digital form

We have started using a Kivra digital mailbox service that enables sending and receiving climate positive digital mail. With Kivra, you can also pay and archive your invoices electronically. Every invoice delivered and received through the digital service is a good thing for the environment and reduces the climate load. Enabling digital mail is one of our [acts of environmental responsibility](#).

When you start using Kivra, you will receive our letters in electronic form instead of paper. For example, payment reminders and annual rent invoices are mailed on paper, so you can receive these directly in your phone's digital mailbox in the future.

Please note that in many of our apartments the rent amount will change on March! Check the amount of your rent from your rental invoice or tenant portal.

How to start using Kivra:

1. Download the free Kivra app to your phone or go to kivra.fi
2. Sign up with your online banking credentials or other mobile ID
3. Ready! You will receive your next invoice electronically in Kivra

If you have already registered with Kivra, you don't need to do anything else. You will automatically receive your next paper letter to Kivra. Read more about Kivra on [their website](#).

If you have questions concerning the payment or the amount of rent, please contact our rent supervision directly.

Contact rent supervision

in tenant portal:

asukassivusto.poas.fi

